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PC Services - Virus / Spyware Removal

Viruses and Trojan Infection. Hands down our most common computer problem is viruses and trojans. Today virus authors are releasing malware at an alarming rate. Anti-virus companies like McAfee and Symantec are detecting 5000 new viruses per day. This means it's getting harder for the anti-virus vendors to keep up with all the new detections and ultimately means they cannot stop all the viruses that come out on a daily basis. Ultimately, this leads to home users getting infected even if they have up-to-date anti-virus protection. Since your current anti-virus product can't help you, manual intervention is required by our live technical experts. Here are some common symptoms of infection:

OUR PRICES CAN'T BE MATCHED!!

- No delays, our service is very fast, usually within 24 hours.
- No waiting for your Computer to be fixed.
- DON'T WAIT WEEKS OR EVEN DAYS FOR YOUR COMPUTER TO BE FIXED!!!
- No driving to the Computer Repair shop - we come to you!
- No hourly charge, low Flat Rate Pricing. (Use the form below for a quote.)
- We can remove almost every virus with ease!
- Did you know that 97% of all personal computer issues and malfunctions are related to software and malware?

Our Most Common Technical Issues

- Virus, Spyware, and Trojan Clean up
- Sluggish Performance or Slow Internet
- Backing Up your Files to transfer to a new PC
- Setting up and Securing your wireless network
- Setting up Microsoft Update to maintain your PC
- Helping you install and update your antivirus software

The above list is just a few of the items we can perform on your computer. Since we have years of experience no question is too obscure. Best of all if we don't know the answer you have nothing to lose and we will not charge you anything.

There are many technically savvy users out there but the reality is as the Internet grows exponentially, more people are using it daily. As this happens it gives malicious spyware and virus writers plenty of opportunities to infect unknowing computers and steal your data. That could be credit card, bank, or email information. With that being said, our most common phone calls always relate to computer security or the lack of it.

- Strange Messages from Windows
- Anti-Virus Software is disabled or inactive
- Very slow computer when performing common tasks
- Redirection to fake websites when working
- Random reboots while working on your PC
- Very slow Internet access while browsing
- Fast blinking light on your cable modem or wireless router
- Pop-up windows telling you to pay money to fix your box
- Pop-up windows trying to sell you software or services
- Degrading performance as time goes on

Speeding up a slow computer. A common question we get is "how do I speed up my computer". Over time computers get slower because newer programs are being installed and your hard drive becomes defragmented. You should always remove unnecessary programs that are no longer being used and make sure you defragment your hard drive. In addition, our technicians also optimize your boot speed to make sure unneeded programs are not loaded during boot time.

PC Services - Purchase Consulting

Purchasing a new computer is likely a large investment for you. Buying the right computer now can save you time and money down the road. We can help you find the perfect computer for your budget and needs. We can also build a custom computer that is tailored to your needs.

With all of the specifications listed on the computer manufacturers' websites, it's easy for a novice computer user to overspend, simply to err on the side of caution. We'll sit down with you and make a list of the tasks you typically undertake on your computer, and match you up with the best manufacturer and specs for your needs. We'll probably save you money in process!

PC Services - Hardware Upgrades

Let our expert technician help you install the hardware you need!

Our expert technician will arrive at your home or office to perform the tasks. After you purchase this service, we will contact you within 24-48 hours to set up an appointment for a technician to come to your home or office. (Price is for service only. Hardware is not included.)

Technician will install 1 of the following: internal memory (RAM), internal/external CD/DVD drive or internal video/graphics card.

Technician will also load the drivers onto your PC and ensure hardware is working properly.

COMPLETE PART REPLACEMENT

Dimension Media Services offers complete computer parts and upgrade solutions for residential or business customers.

MEMORY (RAM) UPGRADES

Is your old computer feeling sluggish or slow? It could be outdated Ram/Memory. We can replace or upgrade any computers memory freeing up valuable resources and In fact, upgrading your RAM in conjunction with our computer tuneup is a great alternative to buying a new computer!

HARD DRIVE REPLACEMENT

Did your hard drive crash or make clicking sounds like it's gonna fly out of your computer? Before that happens call us to backup and replace that old drive before you loose all your data. We can reinstall the operating system and get get your computers back online fast.

This service is operated on a cost recovering basis for personal computers owned by Dimension Media Services. Upgrades can be carried out on PCs only. If performance is being limited by insufficient memory or too small a hard disk, these and other deficiencies can be remedied for a cost well below that of a machine replacement. Wherever possible, only good quality, branded parts from well-known manufacturers are used, consistent with economic pricing.

Please let us know when you are ready to purchase that new PC, we can help you make the right choice.